Right of Withdrawal

Consumers have a statutory right of withdrawal in the case of off-premises contracts and distance contracts.

Note from the provider: You may expressly request that we begin performance before the end of the withdrawal period. If you withdraw after performance has begun, you may be required to pay reasonable compensation for the services provided up to the time of withdrawal. The right of withdrawal expires only upon full performance and only if the statutory requirements are met.

Withdrawal instructions

Withdrawal

You have the right to withdraw from this contract within fourteen days without giving reasons. The withdrawal period is fourteen days from the day of conclusion of the contract.

To exercise your right of withdrawal, you must inform us

sync signal GmbH
Am Erzweg 27
66839 Schmelz
GERMANY

Email: hello@tiktory.com

of your decision to withdraw from this contract by means of an unequivocal statement (e.g. a letter sent by post, telephone or e-mail). You may use the attached model withdrawal form, but this is not mandatory.

You may also exercise your right of withdrawal using the “Withdraw from contract” function provided in your user account. If you use this function, we will immediately send you an acknowledgement of receipt by e-mail.

Sample withdrawal form

If you wish to withdraw from the contract, please fill out this form and return it.

- To

sync signal GmbH
Am Erzweg 27
66839 Schmelz
GERMANY

Email: hello@tiktory.com

- I/we (*) hereby withdraw from the contract entered into by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*)

- Ordered on (*)/received on (*)

- Name of consumer(s)

- Address of the consumer(s)

- Signature of the consumer(s) (only if notified on paper)

- Date

(*) Delete what is inappropriate

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of withdrawal

If you withdraw from this contract, we shall reimburse you all payments we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this refund, we will use the same means of payment that you used for the original transaction, unless otherwise expressly agreed with you; in no case will you be charged any fees for this repayment.

If you have requested that the services should start during the withdrawal period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to the time you inform us of the exercise of the right of withdrawal with regard to this contract compared to the total scope of the services provided for in the contract.

Early expiry of the right of withdrawal

Your right of withdrawal expires prematurely if we have provided the service owed in full and have only started to perform the service after you have given your express consent to this and at the same time confirmed your knowledge that you will lose your right of withdrawal if we have fully fulfilled the contract.