End-User License Agreement ("Agreement")

Last updated: September 4, 2026

Please read this End-User License Agreement carefully before clicking the "Sign Up" button, downloading or using CastMonkey.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this End-User License Agreement:

Agreement means this End-User License Agreement that forms the entire agreement between You and the Company regarding the use of the Application. This Agreement has been created with the help of the EULA Generator.

Application means the software program provided by the Company downloaded by You to a Device, named CastMonkey

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to sync signal GmbH, Schmelz.

Content refers to content such as text, images, or other information that can be posted, uploaded, linked to or otherwise made available by You, regardless of the form of that content.

Country refers to: Germany

Device means any device that can access the Application such as a computer, a cellphone or a digital tablet.

Third-Party Services means any services or content (including data, information, applications and other products services) provided by a third-party that may be displayed, included or made available by the Application.

You means the individual accessing or using the Application or the company, or other legal entity on behalf of which such individual is accessing or using the Application, as applicable.

Acknowledgment

By clicking the "Sign Up" button, downloading or using the Application, You are agreeing to be bound by the terms and conditions of this Agreement. If You do not agree to the terms of this Agreement, do not click on the "Sign Up" button, do not download or do not use the Application.

This Agreement is a legal document between You and the Company and it governs your use of the Application made available to You by the Company.

The Application is licensed, not sold, to You by the Company for use strictly in accordance with the terms of this Agreement.

The Application

Acknowledgment

The Application is a piece of software created to create and use individual streaming overlays, follower-notifications and get real-time-tracking and integrate with other services such as OBs / TikTok.

The Application is not tailored to comply with industry-specific regulations (Health Insurance Portability and Accountability Act (HIPAA), Federal Information Security Management Act (FISMA), etc.), so if your interactions would be subjected to such laws, you may not use this Licensed Application. You may not use the Licensed Application in a way that would violate the Gramm-Leach-Bliley Act (GLBA).

License

This license will also govern any updates of the Licensed Application provided by Licensor that replace, repair, and/or supplement the first Licensed Application, unless a separate license is provided for such update, in which case the terms of that new license will govern.

No Maintenance or Support

The Company is not obligated, expressed or implied, to provide any maintenance, technical or other support for the Licensed Application.

The Company and You acknowledge that the Company has no obligation whatsoever to furnish any maintenance and support

Scope of License

The Company grants You a revocable, non-exclusive, non-transferable, limited license to download, install and use the Application strictly in accordance with the terms of this Agreement.

The license that is granted to You by the Company is solely for your personal, (non-)commercial purposes strictly in accordance with the terms of this Agreement. By referring to (non-)commercial purposes the Company means that you may neither Sell, transmit, host or otherwise commercially exploit the Application. You may not share or make the Application available to third parties (unless to the degree allowed by the Usage Rules, and with Sync Signal GmbH's prior written consent), sell, rent, lend, lease or otherwise redistribute the Application. You may not copy (excluding when expressly authorized by this license and the Usage Rules) or alter the Licensed Application or portions thereof. You may not reverse engineer, translate, disassemble, integrate, decompile, remove, modify, combine, create derivative works or updates of, adapt, or attempt to derive the source code of the Application, or any part thereof (except with Sync Signal GmbH's prior written consent).

Notwithstanding the aforementioned, You may use the Application for your business needs in the scope intended by the Company as set out within the Application description on the website castmonkey.com.

You may create and store copies only on devices that You own or control for backup keeping under the terms of this license, the Terms and Conditions, and any other terms and conditions that apply to the device or software used. You may not remove any intellectual property notices. You acknowledge that no unauthorized third parties may gain access to these copies at any time. If you sell your Devices to a third party, you must remove the Licensed Application from the Devices before doing so.

Violations of the obligations mentioned above, as well as the attempt of such infringement, may be subject to prosecution and damages.

The Company reserves the right to modify the terms and conditions of licensing.

Nothing in this license should be interpreted to restrict third-party terms. When using the Licensed Application, You must ensure that You comply with applicable third-party terms and conditions.

Third-Party Services

The Application may display, include or make available third-party content (including data, information, applications and other products services) or provide links to third-party websites or services.

You acknowledge and agree that the Company shall not be responsible for any Third-party Services, including their accuracy, completeness, timeliness, validity, copyright compliance, legality, decency, quality or any other aspect thereof. The Company does not assume and shall not have any liability or responsibility to You or any other person or entity for any Third-party Services.

You must comply with applicable Third parties' Terms of agreement when using the Application. Third-party Services and links thereto are provided solely as a convenience to You and You access and use them entirely at your own risk and subject to such third parties' Terms and conditions.

AI Features, Inputs and Outputs

The Application may include AI-supported features, including in particular features for processing or generating text, images, audio, video or other content, as well as automation and analysis features.

For the purpose of providing such features, the Company shall be entitled to technically process your inputs, including texts, instructions, prompts, files and other content, as well as the results generated therefrom, and – where required for providing the relevant feature – to transfer such data to external technology, hosting or AI service providers and have it processed there.

You represent and warrant that you are authorized to use and process all content used within the AI Features and that such use, processing or transfer does not infringe third-party rights or violate applicable law. You may only enter or upload personal data of third parties where a sufficient legal basis exists. Special categories of personal data may only be processed where legally permissible and necessary.

AI-generated or AI-assisted outputs are created automatically and may be incomplete, inaccurate or unsuitable. The Company makes no warranty as to the factual accuracy, legal permissibility or fitness of such outputs for a particular purpose. You are required to independently review all outputs before using, publishing or disclosing them.

To the extent that statutory labelling, notice or transparency obligations apply to AI-generated or AI-manipulated content, you shall be responsible for complying with them unless expressly agreed otherwise.

The Company shall be entitled to technically modify, restrict, replace by other models or third-party providers, or discontinue AI Features at any time. You shall have no claim to the use of a specific model, a specific third-party technology or a specific feature scope.

Use of Data

You acknowledge that the Company is entitled to process your personal data, content, inputs, prompts, uploads and other usage-related information to the extent technically required for providing the Application, including AI-supported features, and that external hosting, technology and AI service providers may be involved for this purpose. In all other respects, processing shall be governed by the Company's Privacy Policy:

https://castmonkey.com/en/privacy-policy

You acknowledge that the Company may periodically collect and use technical data and related information about your device, system, and application software, and peripherals, offer product support, facilitate the software updates, and for purposes of providing other services to you (if any) related to the Application. The Company may also use this

information to improve its products or to provide services or technologies to you, as long as it is in a form that does not personally identify you.

User-Generated Contributions

The Application provides features to use and share content and offers you the opportunity to create, submit, post, display, transmit, perform, publish, distribute or transmit content and materials on the Application, including but not limited to text, writings, videos, audio files, photographs, graphics, comments, suggestions or personal information or other material (collectively, "Contributions"). Contributions may be viewable by other users of the Application and through third-party websites or applications (especially such that YOU connect to it). As such, any Contributions you transmit may be treated as non-confidential and non-proprietary. When You create or make available any Contributions, You thereby represent and warrant that:

- The creation, distribution, transmission, public display, or performance, and the accessing, downloading, or copying of your Contributions do not and will not infringe the proprietary rights, including but not limited to the copyright, patent, trademark, trade secret, or moral rights of any third party.
- You are the creator and owner of or have the necessary licenses, rights, consents, releases, and permissions to use and to authorize us, the Licensed Application, and other users of the Application to use your Contributions in any manner contemplated by the Application and this License Agreement.
- You have the written consent, release, and/or permission of each and every identifiable individual person in your Contributions to use the name or likeness or each and every such identifiable individual person to enable inclusion and use of your Contributions in any manner contemplated by the Application and this License Agreement.
- Your Contributions are not false, inaccurate, or misleading.
- Your Contributions are not unsolicited or unauthorized advertising, promotional materials, pyramid schemes, chain letters, spam, mass mailings, or other forms of solicitation.
- Your Contributions are not obscene, lewd, lascivious, filthy, violent, harassing, libelous, slanderous, or otherwise objectionable (as determined by the Company).
- Your Contributions do not ridicule, mock, disparage, intimidate, or abuse anyone.
- Your Contributions are not used to harass or threaten (in the legal sense of those terms) any other person and to promote violence against a specific person or class of people.
- Your Contributions do not violate any applicable law, regulation, or rule.
- Your Contributions do not violate the privacy or publicity rights of any third party.
- Your Contributions do not violate any applicable law concerning child pornography, or otherwise intended to protect the health or well-being of minors.
- Your Contributions do not include any offensive comments that are connected to race, national origin, gender, sexual preference, or physical handicap.
- Your Contributions do not otherwise violate, or link to material that violates, any provision of this License Agreement, or any applicable law or regulation.

Any use of the Application in violation of the foregoing violates this License Agreement and may result in, among other things, termination or suspension of your rights to use the Application.

Contribution License

By posting Contributions to or making Contributions accessible through the Application, You grant Us a non-exclusive, worldwide and royalty-free right and licence that is limited in time to the term of the User Agreement and in scope to providing, operating, administering and securing the Application and performing the functions initiated by You. For

these purposes, We may host, reproduce, technically process, modify, format, transmit, display and distribute Your Contributions through the channels selected by You. Sublicences may be granted only to hosting, technology and AI service providers engaged by Us and only to the extent required for these purposes. We may not sell or resell Your Contributions or use them for advertising unrelated to the contract. The scope and duration of this licence correspond to and do not exceed the rights granted under the Terms and Conditions.

This licence applies only to the media, formats and technologies required to provide the Application in accordance with the contract. Your name, company name, trademarks, logos, image or voice may be used only to the extent required for a display or function initiated by You. Your moral rights remain unaffected. Statutory retention obligations and technically unavoidable backup periods also remain unaffected.

We do not assert any ownership over your Contributions. You retain full ownership of all of your Contributions and any intellectual property rights or other proprietary rights associated with your Contributions. We are not liable for any statements or representations in your Contributions provided by you in any area in the Application. You are solely responsible for your Contributions to the Application and you expressly agree to exonerate us from any and all responsibility and to refrain from any legal action against us regarding your Contributions.

We have the right, in our sole and absolute discretion, (1) to edit, redact, or otherwise change any Contributions; (2) to recategorize any Contributions to place them in more appropriate locations in the Application; and (3) to prescreen or delete any Contributions at any time and for any reason, without notice. We have no obligation to monitor your Contributions.

Term and Termination

This Agreement shall remain in effect until terminated by You or the Company in accordance with this Agreement and the applicable Terms and Conditions. The Company may terminate this Agreement ordinarily only in accordance with the termination provisions set out in the Terms and Conditions. The right to terminate for good cause remains unaffected.

The Company may suspend or terminate this Agreement for good cause with immediate effect, in particular if You culpably commit a material or repeated breach of this Agreement, the Terms and Conditions or applicable law. Where the good cause is based on a remediable breach, termination generally requires the unsuccessful expiry of a reasonable cure period or an unsuccessful warning; this shall not apply where special circumstances justify immediate termination or where termination is required by law or an authority. You may terminate this Agreement in accordance with the Terms and Conditions; merely deleting the Application does not terminate a paid plan.

Upon termination of this Agreement, You shall cease all use of the Application and delete all copies of the Application from your Device. If the Company terminates a paid plan for a reason not attributable to You before the end of a prepaid period, fees paid in advance for the period after termination takes effect will be refunded pro rata. Mandatory statutory rights remain unaffected.

Termination of this Agreement will not limit any of the Company's rights or remedies at law or in equity in case of breach by You (during the term of this Agreement) of any of your obligations under the present Agreement.

The Terms and Conditions (English: https://castmonkey.com/en/terms-and-conditions; German: https://castmonkey.com/de/terms-and-conditions) apply in addition; the rules set out there govern the term, termination and any refund of paid plans.

Indemnification

You agree to indemnify and hold the Company and its parents, subsidiaries, affiliates, officers, employees, agents, partners and licensors (if any) harmless from any claim or demand, including reasonable attorneys' fees, due to or arising out of your: (a) use of the Application; (b) violation of this Agreement or any law or regulation; or (c) violation of any right of a third party.

No Warranties

The Application is provided to You "AS IS" and "AS AVAILABLE" and with all faults and defects without warranty of any kind. To the maximum extent permitted under applicable law, the Company, on its own behalf and on behalf of its affiliates and its and their respective licensors and service providers, expressly disclaims all warranties, whether express, implied, statutory or otherwise, with respect to the Application, including all implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and warranties that may arise out of course of dealing, course of performance, usage or trade practice. Without limitation to the foregoing, the Company provides no warranty or undertaking, and makes no representation of any kind that the Application will meet your requirements, achieve any intended results, be compatible or work with any other software, applications, systems or services, operate without interruption, meet any performance or reliability standards or be error free or that any errors or defects can or will be corrected.

Without limiting the foregoing, neither the Company nor any of the company's provider makes any representation or warranty of any kind, express or implied: (i) as to the operation or availability of the Application, or the information, content, and materials or products included thereon; (ii) that the Application will be uninterrupted or error-free; (iii) as to the accuracy, reliability, or currency of any information or content provided through the Application; or (iv) that the Application, its servers, the content, or e-mails sent from or on behalf of the Company are free of viruses, scripts, trojan horses, worms, malware, timebombs or other harmful components.

Some jurisdictions do not allow the exclusion of certain types of warranties or limitations on applicable statutory rights of a consumer, so some or all of the above exclusions and limitations may not apply to You. But in such a case the exclusions and limitations set forth in this section shall be applied to the greatest extent enforceable under applicable law. To the extent any warranty exists under law that cannot be disclaimed, the Company shall be solely responsible for such warranty, including – but not limited to -:

The Company warrants that the Application is free of spyware, trojan horses, viruses, or any other malware at the time of Your download.

Licensor warrants that the Licensed Application works as described in the user documentation.

You are required to inspect the Licensed Application immediately after installing it and notify the Company about issues discovered without delay by email provided in Contact Information. The defect report will be taken into consideration and further investigated if it has been emailed within a period of 30 days after discovery. If we confirm that the Application is defective, the Company reserves a choice to remedy the situation either by means of solving the defect or substitute delivery.

If the user is an entrepreneur, any claim based on faults expires after a statutory period of limitation amounting to twelve (12) months after the Licensed Application was made available to the user. The statutory periods of limitation given by law apply for users who are consumers.

Limitation of Liability

The Company’s responsibility in the case of violation of obligations and tort shall be limited to intent and gross negligence. Only in case of a breach of essential contractual duties (cardinal obligations), Licensor shall also be liable in case of slight negligence. In any case, liability shall be limited to the foreseeable, contractually typical damages. Notwithstanding any damages that You might incur, the entire liability of the Company and any of its suppliers under any provision of this Agreement and your exclusive remedy for all of the foregoing shall be limited to the amount actually paid by You for the Application or through the Application or 100 USD if You haven't purchased anything through the Application. The limitation mentioned above does not apply to injuries to life, limb, or health.

To the maximum extent permitted by applicable law, in no event shall the Company or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, but not limited to, damages for loss of profits, loss of data or other information, for business interruption, for personal injury, loss of privacy arising out of or in any way related to the use of or inability to use the Application, third-party software and/or third-party hardware used with the Application, or otherwise in connection with any provision of this Agreement), even if the Company or any supplier has been advised of the possibility of such damages and even if the remedy fails of its essential purpose.

To avoid data loss, You are required to make use of backup functions of the Licensed Application to the extent allowed by applicable third-party terms and conditions of use. You are aware that in case of alterations or manipulations of the Application, You will not have access to the Licensed Application.

Some states/jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

Severability and Waiver

Severability

If any provision of this Agreement is held to be unenforceable or invalid, such provision will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible under applicable law and the remaining provisions will continue in full force and effect.

Waiver

Except as provided herein, the failure to exercise a right or to require performance of an obligation under this Agreement shall not affect a party's ability to exercise such right or require such performance at any time thereafter nor shall the waiver of a breach constitute a waiver of any subsequent breach.

Product Claims

The Company does not make any warranties concerning the Application.

United States Legal Compliance

You represent and warrant that (i) You are not located in a country that is subject to the United States government embargo, or that has been designated by the United States government as a "terrorist supporting" country, and (ii) You are not listed on any United States government list of prohibited or restricted parties.

Changes to this Agreement

The Company reserves the right, at its sole discretion, to modify or replace this Agreement at any time. If a revision is material we will provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at the sole discretion of the Company.

By continuing to access or use the Application after any revisions become effective, You agree to be bound by the revised terms. If You do not agree to the new terms, You are no longer authorized to use the Application.

Governing Law

The laws of the Country, excluding its conflicts of law rules, shall govern this Agreement and your use of the Application. Your use of the Application may also be subject to other local, state, national, or international laws.

Entire Agreement

The Agreement together with the Terms and Conditions, the Privacy Policy and representation made on the Company’s website constitute the entire agreement between You and the Company regarding your use of the Application and supersedes all prior and contemporaneous written or oral agreements between You and the Company.

You may be subject to additional terms and conditions that apply when You use or purchase other Company's services, which the Company will provide to You at the time of such use or purchase.

Contact Us

If you have any questions about this Agreement, You can contact Us:

sync signal GmbH

Am Erzweg 27

66839 Schmelz

GERMANY

Represented by its CEO Sascha Quartz

E-Mail: hello@castmonkey.com

Miscellaneous

If any of the terms of this agreement should be or become invalid, the validity of the remaining provisions shall not be affected. Invalid terms will be replaced by valid ones formulated in a way that will achieve the primary purpose.

Collateral agreements, changes and amendments are only valid if laid down in writing. The preceding clause can only be waived in writing.